

**IN THE UNITED STATES DISTRICT COURT  
DISTRICT OF OREGON**

**JENNIFER CHRISTIAN, formerly  
known as JENNIFER HAVEMAN,**

**3:16-cv-01938-BR**

**Plaintiff,**

**OPINION AND ORDER**

**v.**

**UMPQUA BANK, an Oregon for  
profit banking institution,**

**Defendant.**

**CRYSTAL M. LEWIS**

Marsh Higgins Beaty & Hatch PC  
1112 Daniels St.  
Suite 200  
Vancouver, WA 98660  
(360) 695-7909

Attorneys for Plaintiff

**LEAH C. LIVELY**

**ALYSIA J. HARRIS**

Ogeltree Deakins Nash Smoak & Stewart P.C.  
222 S.W. Columbia St.  
Suite 1500  
Portland, OR 97201  
(503) 552-2140

Attorneys for Defendant

**BROWN, Judge.**

This matter comes before the Court on Plaintiff's Motion

(#9) to Remand this matter to state court on the ground that Defendant's Notice of Removal (#1) filed in this Court on October 4, 2016, was untimely.

For the reasons that follow, the Court **DENIES** Plaintiff's Motion.

#### **BACKGROUND**

On August 10, 2016, Plaintiff filed her Complaint in the Multnomah County Circuit Court of the State of Oregon. Plaintiff alleged claims for violation of Title VII of the Civil Rights Act, 42 U.S.C. § 2000e, *et seq.*, as well as state-law claims pursuant to Washington state law.

On August 11, 2016, a process server served the Summons and Complaint in the state-court action on Travis Krapf who was on duty at Defendant's branch office at 1 S.W. Columbia Street in Portland, Oregon.

On September 19, 2016, Plaintiff filed a motion for order of default. On that same date Plaintiff also mailed a copy of the Summons and Complaint to CT Corporation, Defendant's registered agent in Salem, Oregon.

On September 22, 2016, CT Corporation notified Defendant that it had received Plaintiff's mailing with the Summons and Complaint.

On October 4, 2016, Defendant filed a Notice of Removal in this Court on the basis of federal question and supplemental jurisdiction. On October 11, 2016, Defendant filed an Answer to

Plaintiff's Complaint.

On November 3, 2016, Plaintiff filed her Motion to Remand this matter to state court.

### **STANDARDS**

A motion to remand is the proper procedure for challenging removal. *Babasa v. LensCrafters, Inc.*, 498 F.3d 972, 974 (9th Cir. 2007).

28 U.S.C. § 1446(a) provides in pertinent part: "A defendant or defendants desiring to remove any civil action . . . from a State court shall file in the district court of the United States for the district and division within which such action is pending a notice of removal." 28 U.S.C. § 1446(b) provides in pertinent part: "The notice of removal of a civil action . . . shall be filed within thirty days after the receipt by the defendant, through service or otherwise, of a copy of the initial pleading setting forth the claim for relief upon which such action or proceeding is based."

The removal statute is strictly construed, and any doubt about the right of removal is resolved in favor of remand. *Durham v. Lockheed Martin Corp.*, 445 F.3d 1247, 1252 (9th Cir. 2006). See also *Prize Frieze, Inc. v. Matrix, Inc.*, 167 F.3d 1261, 1265 (9th Cir. 1999), overruled on other grounds by *Abrego v. The Dow Chem. Co.*, 443 F.3d 676 (9th Cir. 2006). The party seeking removal bears the burden of establishing by a

preponderance of the evidence that all removal requirements have been met. *Serrano v. 180 Connect, Inc.*, 478 F.3d 1018, 1021 (9th Cir. 2007). See also *Valdez v. Allstate Ins. Co.*, 372 F.3d 1115, 1117 (9th Cir. 2004).

### **DISCUSSION**

Plaintiff seeks to remand this matter to state court on the ground that Defendant's Notice of Removal was not filed timely because it was not filed within 30 days of August 11, 2016, which was the date of service of the Summons and Complaint on Krapf.

Defendant, however, contends Plaintiff's service on Krapf was not valid pursuant to Rule 7D because he was not an officer of Defendant and Defendant has officers in Multnomah County where the action was filed who could have been properly served. Accordingly, Defendant contends it was not until September 22, 2016, when its registered agent, CT Corporation, received a copy of the Summons and Complaint in the mail that it was properly served. Thus, because Defendant removed the matter within 30 days of September 22, 2016, Defendant asserts the Notice of Removal was timely.

#### **I. Standards.**

Federal Rule of Civil Procedure 4(h)(1)(A) authorizes service of process on a corporation in a manner following state law for serving a summons in the court where service is made. Accordingly, Oregon law determines whether proper service has

been accomplished.

Oregon Rule of Civil Procedure 7D(3)(b) specifies the methods to serve a corporation:

7D(3)(b)(i) **Primary service method.** By personal service or office service upon a registered agent, or officer or director of the corporation; or by personal service upon any clerk on duty in the office of a registered agent.

7D(3)(b)(ii) **Alternatives.** If a registered agent, officer, or director cannot be found in the county where the action is filed, true copies of the summons and the complaint may be served:

(A) by substitute service upon such registered agent, officer, or director;

(B) by personal service on any clerk or agent of the corporation who may be found in the county where the action is filed;

(C) by mailing . . . true copies of the summons and complaint to the office of the registered agent . . .; or

(D) upon the Secretary of State . . . .

Service must be analyzed under Oregon's two-step test for determining the adequacy of service. *See Baker v. Foy*, 310 Or. 221 (1990). First, the Court must determine whether the method of service used was authorized under the rules. If the service method was not authorized, the court next must determine whether the defendant had reasonable notice of the action. *Id.*

## **II. Plaintiff's service of Krapf does not constitute proper service on Defendant pursuant to Rule 7D(3)(b)(i).**

Plaintiff asserts Krapf was an officer of Defendant for purposes of personal service on Defendant pursuant to Oregon Rule of Civil Procedure 7D(3)(b)(i) or, in the alternative, Krapf was

a clerk or agent of Defendant pursuant to Rule 7D(3)(b)(ii)(B) because there was not an officer or registered agent in the county where the action was filed (*i.e.*, Multnomah County). Thus, Plaintiff contends Defendant was properly served when Krapf was served on August 11, 2016, because Krapf was an "assistant manager" of the bank and, therefore, was an officer of Defendant for purposes of service. Plaintiff asserts "[a]ll of the managers and assistant managers in all of the branches that [she] worked in and had contact with during [her] employment with Umpqua Bank were referred to as officers of the bank because they had the authority to enter into transactions that were legally binding on the bank." Plaintiff also states: "For certain transactions, [she] would need to seek the approval of an officer before completing a transaction," and "[t]here was always an officer on duty during business hours in every branch of the bank pursuant to bank policy."

According to Defendant, however, Krapf was not an officer of Defendant, and, therefore, Defendant was not properly served by leaving the Summons and Complaint with Krapf on August 11, 2016. To support its position Defendant points to Krapf's Declaration in which he states he is not the assistant manager of the branch where he worked and merely had the title of "Universal Associate" or bank teller. Moreover, Krapf also states in his Declaration that he is not "a manager, supervisor or person in charge" of the branch where he works nor an officer or director of Defendant. In any event, Defendant emphasizes the officers of a corporation

are designated in the corporation's bylaws, and Krapf's position does not qualify as an "officer" of the corporation. See Or. Rev. Stat. § 60.371.

The Court notes Plaintiff has not provided any evidence that supports her position that Krapf is a designated officer of Defendant nor does Plaintiff submit any evidence as to Krapf's title, duties, or responsibilities. In her Declaration Plaintiff states she also held the title of "Universal Associate," but she does not indicate she worked with Krapf, that she had any personal knowledge regarding his position or duties, or that she too was an "officer" of Defendant in her role as Universal Associate. Plaintiff relies on the Affidavit of Service submitted by the process server in which the process server merely states Krapf was an assistant manager.<sup>1</sup> That statement standing alone, however, is insufficient proof that Krapf was an officer of Defendant.

On this record, therefore, the Court concludes Plaintiff has not established she accomplished service on Defendant pursuant to Rule 7D(3)(b)(i) when she served Krapf because Plaintiff has not established he was an officer or director of Defendant.

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<sup>1</sup> The Court notes Defendant moves to strike the Affidavit of Service on the ground that it lacks foundation for the conclusory statement that Krapf was an assistant manager. The Court, however, declines to strike the Affidavit because it is proof of at least attempted service on Defendant by serving Krapf. The Court, nevertheless, agrees the process server's substantive statement as to Krapf's position lacks any foundational support, and, therefore, the Court declines to accept the Affidavit as factual support of Plaintiff's position for purposes of this Motion.

**III. Plaintiff's service on Krapf does not constitute service on Defendant pursuant to Rule 7D(3)(b)(ii)(B).**

Plaintiff contends alternatively that Defendant was properly served pursuant to Rule 7D(3)(b)(ii)(B) when Krapf was served because an agent, officer, or director could not be found in Multnomah County where the action was filed, and Krapf was a clerk or agent of the Defendant for purposes of serving Defendant pursuant to Rule 7D(3)(b)(ii)(B).

As noted, when a plaintiff is unable to serve a corporate defendant by the primary service method specified in Rule 7D(3)(b)(i) because the registered agent, officer, or director cannot be found in the county where the action is filed, Rule 7D(3)(b)(ii)(B) allows alternative methods. Defendant acknowledges its registered agent is not located in Multnomah County where this action was filed, but Defendant contends Plaintiff's purported alternative service on Krapf was ineffective because Defendant has officers in Multnomah County and there is not any showing that Plaintiff made any effort to locate such officers for service.

Although Plaintiff maintains Krapf was a "clerk" or an "agent" of the corporation, Plaintiff offers only her conclusory statements to support her contention. Moreover, Defendant argues the term "clerk" as used in Rule 7D(3)(b)(ii)(B) means more than merely such an employee. Accordingly, Defendant maintains the service on Krapf does not qualify as service on a clerk or agent of the corporation for purposes of this analysis.

In *Stoll v. Hoke* the Oregon Court of Appeals held service on



a third person can be adequate notice to a named party if the process server has reason to believe that the person with whom the summons and complaint was left "has regular, frequent and predictable contact" with the defendant sufficient to provide the defendant with notice of the action and a reasonable opportunity to appear. 153 Or. App. 261, 268 (1998). In *Stoll* the court found service on the receptionist of a law firm was adequate notice to the lawyer who was sued when, after delivering the summons and complaint, the process server returned to the law office, inquired if the lawyer had received the papers, and was advised the papers had been given to the lawyer. The court concluded the totality of these circumstances established the process server had reason to believe that the defendant had notice of the action and a reasonable opportunity to appear.

As noted, Plaintiff's only evidence in this record regarding service is the Affidavit of the process server that he delivered the papers to someone who he believed was the "assistant manager" at the bank branch, but Defendant has contested that conclusion with evidence that Krapf did not tell the process server he was a manager, assistant manager, or person in charge of the branch office; the process server did not ask Krapf about Defendant's registered agent, officers, or directors; and the process server did not ask Krapf if he would deliver the Summons and Complaint to the Defendant's officers, directors, or registered agent. Thus, unlike in *Stoll v. Hoke*, there is not any evidence in the record to establish that Krapf was "a clerk or agent or agent of

the corporation" and authorized to receive service on behalf of Defendant nor is there any evidence in the record that establishes the service was "reasonably calculated" to provide Defendant with notice of the action and a reasonable opportunity to appear and to defend.

On this record, therefore, the Court concludes the totality of these circumstances does not establish service on Krapf was effective service on Defendant pursuant to Rule 7D(b)(3)(ii)(B) because Krapf was not a clerk or agent of the corporation.

**IV. Plaintiff's service on Defendant was not effective until September 22, 2016.**

As noted, Rule 7D(3)(b)(i) provides the primary service method for a corporation is by personal or office service on the registered agent, officer, or director of the corporation.

The record reflects on September 19, 2016, Plaintiff mailed a true copy of the Summons and Complaint to CT Corporation, the registered agent of Defendant, and that CT Corporation received these documents on September 22, 2016.<sup>2</sup> CT Corporation immediately notified Defendant, and Defendant acknowledges this service was proper.

Because the Court concludes service of Plaintiff's Summons and Complaint in the state-court action was accomplished on September 22, 2016, and Defendant filed its Notice of Removal on October 4, 2016, the Court finds Defendant's Notice of Removal to

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<sup>2</sup> Plaintiff has not provided any explanation as to why she did not initially serve CT Corporation.

this Court was filed timely.<sup>3</sup>

**CONCLUSION**

For the reasons stated, the Court **DENIES** Plaintiff's Motion (#9) to Remand.

IT IS SO ORDERED.

DATED this 2<sup>nd</sup> day of February, 2017.

/s/ Anna J. Brown

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ANNA J. BROWN  
United States District Judge

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<sup>3</sup> The Court need not address Plaintiff's remaining arguments because the Court has concluded Defendant timely filed its Notice of Removal based on the service on Defendant's registered agent.